

CUSTOMER REGISTRATION

The Automated NIRS/NUTBAL System has three groups of users. The customer is the person responsible for the account and will receive the invoices from the GANLAB. This may or may not be the same person that is listed as the “Herd Contact” for a ranch.

For example, if you are the ranch owner, but have a ranch manager who manages your livestock operation, you would be listed as the customer and enter the ranch managers name as the “Herd Contact” when you add the ranch to the system. The billing address and the ranch address may not be the same if the ranch is located in another area. Make sure to enter the address of the location where the invoices are to be sent on the customer registration screen. If you have multiple ranches, all of the invoices will be sent to this address and you will only have to register as a customer one time, but will be able to access all of the information about each of your ranches with one login name.

After you have registered a customer and logged into the system you will need to “Add a Ranch”. Once a ranch has been added to your account the GANLAB will send you sample collection boxes and an introduction package to supplement the information available online. Be sure to inform the “Herd Contact” for the ranch that their user name and password are their first and last name as entered by you when you added the ranch information.

If you would like to select a “Technical Advisor” for the ranch in your local area they will need to be registered with the system. These advisors can be private consultants, extension personnel, or NRCS agents. Once they have registered you can select their name from the list on the form and they will be able to assist you or the ranch manager in making management decisions about your operation.

For more information on the overall process, please review the introduction video and tutorials, or contact the GANLAB by email at ganlab@cnrit.tamu.edu or 979-845-5838.